



The Human Dimension of Quality Management – motivation, commitment, personal leadership, team learning, organizational excellence – Theory and Practice;

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Short description of the lecture:

The course aims to familiarize students with the soft and human dimensions of Quality Management which are critical preconditions when implementing Quality Management in organizations. After completion of the course the students are expected to have an understanding of the soft dimension of quality management as well as some practical capabilities to apply a range of tools and methods useful for building teams and improvement activities which are necessary when implementing Quality Management in organizations.

Contents:

Theories and practices for:

- Creating Motivation and commitment for quality work
- building Personal Leadership
- Building quality and learning organization
- Organizational change through quality management

Terminy wykładów			
Data	Dzień tyg.	Godzina	Sala
2015-02-26	Cz	16.15-21.00	GG400A
2015-02-27	Pt	16.15-21.00	ZiE202
2015-02-28	So	8.15-13.00	ZiE202